

Privacy Policy Statement

Applicable to: HAN Trading Co. (Canada) and its subsidiaries, including
HAN Tech Trading (Hong Kong) Limited

Effective Date: June 15, 2025

1. Introduction

HAN Trading Co. (Canada) and its subsidiaries (collectively, “we”, “our”, or “the Company”), including HAN Tech Trading (Hong Kong) Limited, are committed to protecting the personal data of our customers, partners, and website visitors. This Privacy Policy outlines how we collect, use, disclose, and protect personal information in compliance with applicable data protection laws, including Canada’s Personal Information Protection and Electronic Documents Act (PIPEDA) and Hong Kong’s Personal Data (Privacy) Ordinance (Cap. 486).

2. Scope

This policy applies to all personal data collected through our websites, online forms, communication platforms, and during the course of providing services or conducting business.

3. Data We Collect

We may collect and process the following types of personal data:

- Name
 - Email address
 - Phone number
 - Company and job title
 - Address and country of location
 - Inquiry or transaction–related details
 - IP address or usage data (via cookies)
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4. Purpose of Collection

Your personal data may be used for:

- Responding to inquiries and providing services
- Conducting business communication
- Processing logistics and transactions
- Internal record–keeping and analytics
- Legal, regulatory, and compliance purposes
- Marketing (only with your prior consent)

5. Data Storage and Retention

We retain personal data only for as long as necessary to fulfill the stated purposes or as required by law. Reasonable technical and administrative safeguards are in place to prevent unauthorized access or disclosure.

6. Disclosure of Personal Data

We do not sell or lease your personal data. Data may be disclosed only to:

- Authorized staff, contractors, or service providers under confidentiality obligations
 - Government or regulatory authorities where legally required
 - Affiliates within HAN Trading Co. group for legitimate business purposes
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7. Your Rights

You have the right to:

- Access your personal data
- Correct inaccurate or outdated information
- Withdraw consent (for marketing)

- Request data deletion where applicable

Requests must be made in writing and may require identity verification.

8. Cookies and Tracking

We use cookies to analyze web traffic and improve your browsing experience. You may disable cookies in your browser, although some functionality may be affected.

9. Contact Us

If you have questions regarding this Privacy Policy or would like to exercise your rights, please contact:

HAN Trading Co. (Canada)

HAN Tech Trading (Hong Kong) Limited

Email: info@hantrading.ca

Tel (Canada): +1 587 937 5306

Tel (Hong Kong): +852 9422 0308

Tel (Mainland China): +86 182 5558 9700

10. Language Disclaimer

This Privacy Policy is available in English, Traditional Chinese, and

Canadian French. In the event of any inconsistency or conflict between versions, the English version shall prevail.

附錄 A | 繁體中文版本（香港適用）

私隱政策聲明

本政策適用於 HAN Trading Co.（加拿大）及其子公司，包括漢科貿易香港有限公司。本公司承諾遵守香港《個人資料（私隱）條例》（第 486 章）及加拿大相關法例，保障客戶、合作夥伴及網站使用者的個人資料安全。

本公司可能會收集包括姓名、電郵、電話、公司資料、查詢內容及網站使用紀錄在內的個人資料，僅用於處理服務、物流、業務聯絡、合規要求或在獲得同意下用作市場推廣。

所有資料均經妥善儲存，不會出售，僅在授權或法律要求情況下披露予第三方。

如需查閱、更正或刪除資料，請透過電郵 info@hantrading.ca 聯絡我們。

如本政策之中文與其他語言版本內容有異，以英文版本為準。

Annexe B | Version française (conforme à la Loi sur la protection des renseignements personnels et les documents électroniques — LPRPDE)

Déclaration de politique de confidentialité

Cette politique s'applique à HAN Trading Co. (Canada) et à ses filiales, y compris HAN Tech Trading (Hong Kong) Limited. Nous nous engageons à

respecter la LPRPDE (PIPEDA) au Canada ainsi que l'Ordonnance sur la protection des données personnelles à Hong Kong.

Les renseignements personnels que nous pouvons recueillir comprennent : nom, courriel, téléphone, nom de l'entreprise, fonction, adresse IP, et contenu des communications.

Les données sont utilisées uniquement pour répondre aux demandes, offrir des services, exécuter des transactions, assurer la conformité réglementaire, ou pour du marketing si un consentement explicite est donné.

Les données ne sont jamais vendues et ne sont divulguées que dans le respect de la loi ou avec votre consentement.

Vous avez le droit d'accéder à vos renseignements personnels, de les corriger ou de demander leur suppression.

Pour toute demande, veuillez nous écrire à info@hantrading.ca. En cas de divergence entre les versions linguistiques, la version anglaise prévaut.